InterApp Valcom, S.A. Policies

Quality

At InterApp, customer satisfaction is the foundation of our business activity and the central pillar of our corporate strategy. This commitment is reflected in the excellence of our product quality, professional and efficient customer service, and the systematic application of continuous improvement across all our processes.

Our Quality Management System establishes the necessary requirements to ensure compliance with business needs, applicable regulatory requirements, and the expectations of interested parties. This system provides the framework for defining, reviewing, and evaluating our quality objectives, ensuring consistency and robustness in our operations. At InterApp, all products and services must consistently meet the highest quality standards established by the organization.

Each business process is managed in a controlled manner, contributing to value creation for our customers, employees, and suppliers. All members of InterApp assume individual and collective responsibility for meeting quality commitments, ensuring that our actions and decisions are aligned with the principles of the Quality Management System.

We continuously review and improve our system to ensure its effectiveness, suitability, and alignment with the company's strategic objectives, with the goal of sustainably increasing customer satisfaction.

At InterApp, we act with rigor, professionalism, and responsibility. Our objective is clear: to do things right and to do them right the first time.

Environment

InterApp is a global supplier of valves and valve systems for the most demanding applications and industries. We recognize that our daily operations inevitably have an impact on the environment. As a global company, we aim to minimize the potentially harmful effects of such activities wherever and whenever possible.

InterApp management is committed to the continuous improvement of environmental performance and the prevention of pollution. Environmental regulations, laws, and codes of practice are considered to establish the minimum standards of environmental behavior. Best practices and legislation from other industries will be taken into account and, where appropriate, applied within InterApp facilities.

As part of InterApp's ongoing drive for high performance in all aspects of the business, we have developed a comprehensive policy statement that enables us to set objectives through which our efforts toward sustainable environmental improvement can be regularly monitored.

To minimize the adverse environmental effects of our operational activities, we have established the following objectives within this policy:

1. Promote recycling and the use of recycled materials, while reducing material consumption whenever possible.
2. Minimize waste in all operations and product development activities.
3. Comply with legislative, regulatory, and contractual requirements.
4. Remain at the forefront of innovation to improve the performance of our processes and products, increasing efficiency and minimizing environmental impact.
5. Promote environmental awareness throughout the organization, including energy consumption.
6. InterApp will continuously establish environmental objectives and targets designed to improve our environmental performance.

Sustainability

We recognize that our global presence requires high ethical standards throughout our organization and in all our actions. We aim to be a responsible and credible company capable of balancing economic, environmental, and social aspects.

This means that:

1. **InterApp recognizes the ten principles of the United Nations Global Compact**, relating to human rights, labor, the environment, and anti-corruption.
2. **InterApp supports the United Nations Sustainable Development Goals (SDGs).** We focus on SDG 6 related to clean water and sanitation and SDG 9 related to industry, innovation, and infrastructure. InterApp also contributes to other SDGs, including SDG 3 (good health and well-being), SDG 8 (decent work and economic growth), SDG 12 (responsible consumption and production), SDG 13 (climate action), and SDG 17 (partnerships).
3. **We continuously focus on minimizing our energy consumption** and ensuring that sustainability is the foundation of our production activities, while maintaining a healthy and safe working environment.
4. **We focus on the environment and long-lasting solutions, and we are proudly certified under the following standards**:
    - ISO 9001 – Quality Management
    - ISO 14001 – Environmental Management
    - ISO 50001 – Energy Management

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Energy Efficiency

Our production activities, as well as the global scope of our processes, require us to rigorously manage our energy consumption and actively contribute to environmental protection and the fight against climate change. Therefore, the organization commits to implementing, maintaining, and continuously improving its Energy Management System in accordance with best practices and international standards.

Our commitments are as follows:

1. **Adaptation to the Energy Context**
   Ensure that the energy policy is appropriate to the nature of our activities and to the scale of energy uses and consumption associated with our operations and production processes.
2. **Continuous improvement of energy performance**
   Promote continuous improvement through the optimization of facilities, equipment, technologies, and processes, reducing consumption and encouraging the efficient use of energy resources across all areas of the company.
3. **Information and resources**
   Ensure the availability of information, training, technologies, competencies, and resources necessary to achieve the established energy objectives and targets.
4. **Compliance with legal requirements and other commitments**
   Comply with applicable energy legislation, as well as with other voluntary requirements subscribed to by the organization, related to energy use and consumption, energy efficiency, and environmental sustainability.
5. **Framework for energy objectives and targets**
   Establish this policy as the basis for defining, reviewing, and updating energy objectives and targets, ensuring alignment with the corporate strategy and with InterApp Valcom's principles of sustainability and corporate responsibility.
6. **Energy-efficient purchasing and design**
   Promote the acquisition of energy-efficient products, equipment, and services, as well as the design and redesign of facilities and processes that support improved energy performance throughout their life cycle.
7. **Communication and awareness**
   Communicate this policy at all levels of the organization, promoting staff awareness and active participation in the efficient use of energy, and making it available to relevant interested parties.
8. **Periodic review**
   Review this policy regularly to ensure its continued suitability to the energy context, organizational needs, and InterApp Valcom's environmental and strategic commitments.

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Safety

InterApp prioritizes working under safe and healthy conditions.

We believe that all injuries are preventable. By focusing on continuous improvement and preventive activities, we strive to achieve a zero-injury environment. Any accident or near miss will be recorded and corrective actions will be implemented. Personnel will be trained in safety measures, and employees will be empowered to participate in injury prevention, make safe decisions, and contribute to a safer working environment. Our objective is to create, build, and embed safety into every process.

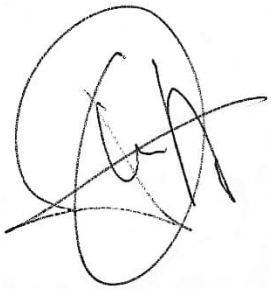
Ethical Policy

InterApp believes in respecting human rights and in the ethical treatment of all our employees. It is InterApp's policy to behave in a socially and ethically exemplary manner and to conduct business in accordance with all applicable laws and regulations. We are guided by a political tradition that respects freedom, democracy, and fundamental human rights. These are non-negotiable values, and we make no concessions in this regard. On the contrary, we do everything possible to promote these core values and to implement them wherever feasible. InterApp doesn't allow:

- Child labor, in accordance with international conventions.
- Discrimination is based on gender, religion, race, or political affiliation.
- Trading with countries that are politically boycotted by, for example, the UN or the EU.

We seek to be a responsible company in both world and deed, with due respect for proper business procedures and ethical conduct. We want to be recognized as such by our employees, customers, suppliers, the local communities in which we operate, and our competitors.

Managing Director:



Tomás López

San Agustín del Guadalix, April 7, 2026

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